

VISITOR GUIDE



It's not every day you get the chance to explore the only crude oil refinery operating in the Baltic States – so we're truly delighted you've chosen to visit us. To ensure your tour is both enjoyable and safe, **please take a moment to review a few guidelines before arrival.**



How to prepare

First – **dress code**. Only visitors **wearing long trousers and closed-toe shoes with flat soles** are permitted in the production area. Here, comfort isn't about fashion – it's about safety.

! We remind you



Firearms and bladed weapons **are not permitted** within the premises.



The possession, use, or influence of alcohol and psychoactive substances is strictly forbidden within the facility.



Pets are **not allowed** – no matter how adorable they may be, this time they'll have to stay at home.



Smoking **is allowed exclusively in designated areas.**



Attention to safety

While touring the production area, please remain with your tour guide at all times, stay together, and follow only designated paths.

By following all safety guidelines, you'll enjoy a visit that's both fascinating and safe.



What about the photos?

Let's be honest – no visit feels complete without a few photos. Although **filming and photography are restricted across the site**, your guide will indicate specific areas where you're welcome to take pictures. You'll return not only inspired, but with moments worth sharing.

Thank you for visiting AB ORLEN Lietuva – we're truly pleased to have you with us!